

## What does the test look for?

The test is looking for current infection. This is not an antibody test which looks for past infection. This is a RT-PCR test looking for the presence or absence of RNA from SARS-CoV-2 (severe acute respiratory syndrome coronavirus 2), which causes Coronavirus Disease 2019 or COVID-19.

## Is this test reliable?

We have partnered with MicroGenDX to offer a saliva RT-PCR COVID-19 home collection test. This is an FDA EUA approved test. The saliva collection method has shown the viral load to be much higher than found in respiratory secretions (nasal swab collection). **Early research studies show the saliva test to be significantly more sensitive and consistent when compared to the nasal swab method.** You can be assured you are using the best home collection test on the market, as MicroGenDX exceeded the requirements set forth by the FDA to be authorized for emergency use. **MicroGenDX is the only test on the market to test for 3 viral Nucleocapsid gene targets making it the most accurate and most stringent test available.** For more information, please visit the [MicroGenDx](#) website.

## When will I receive my COVID-19 saliva home collection kit?

Orders received before 4 p.m. EST Monday through Friday will be processed same day and delivered to FedEx for FedEx 2Day shipping. Orders received after 4 p.m. EST Monday through Friday will be processed the following day and delivered to FedEx for FedEx 2Day shipping. Orders on Saturday must be received before 2 p.m. EST to be processed and delivered to FedEx same day, otherwise will be delivered to FedEx on Monday for FedEx 2Day shipping.

## How long does it take to receive my results?

We are the fastest home collection test on the market! Once your test is received at the lab, results are typically reported in 24-36 hours.

Samples shipped via FedEx Monday-Thursday - results in 24-36 hours.

Samples shipped via FedEx on Friday will need a Saturday delivery label if results are required over the weekend. Otherwise, results will be communicated on Monday.

Samples shipped via FedEx on Saturday will not get results until Tuesday as FedEx is closed on Sunday.

**PLEASE NOTE: FedEx employees will not accept your test kit in the store because it contains biological matter. Therefore, your completed kit must be put in a FedEx Dropbox. Please remember to save the FedEx tracking number located on the return shipping box included with your order.**

## How will I be notified of my result?

You will be notified by text message once the results are in. Travelers needing documentation will receive an email with results attached. Please see the Terms of Service and Privacy Policy during the checkout process for more information.

## Who can be tested?

Anyone! You do not need to have symptoms to purchase a test. If you think you have been exposed, the ideal time to test is 5 or more days after the exposure or sooner if you develop symptoms.

I am traveling and need a COVID-19 test prior to departure.

Many destinations are requiring documentation of a negative RT-PCR COVID-19 test upon arrival. ImmunitiRx can certainly help!

**DISCLAIMER:** It is the traveler's responsibility to identify the destination requirements for test acceptance and timeline start date (whether from the sample or results). Note these may vary by destination. Please read the destination requirements carefully to determine when to send your sample to the lab. ImmunitiRx, LLC is not responsible for FedEx shipping delays or MicroGenDx testing delays.

**IMPORTANT FOR TRAVELERS:** Timely delivery to *FedEx Dropbox* prior to final pick-up time on any given day is the customer's responsibility. ImmunitiRx has no control over shipment delivery. Please consider your timing needs for results - Weekend results will require a Saturday delivery to the lab, with the customer shipping the sample(s) before final Friday pick-up time, with a Saturday delivery label.

Remember, if you are taking a test for travel, **the name on your Lab Form MUST MATCH YOUR TRAVEL DOCUMENTS EXACTLY**. Write clearly so the lab can read it!

**Please order your kit ahead of time and check [www.fedex.com](http://www.fedex.com) for your local dropbox pick up times. Also, take the following into account:**

- Samples dropped at FedEx Monday-Thursday - results in 24-36 hours from receipt at lab.
- Sample dropped at FedEx on **Friday will need a Saturday delivery label** if results are required over the weekend. Otherwise, results will not be communicated until Monday or Tuesday.
- Sample dropped at FedEx on Saturday will not get results until Tuesday as FedEx is closed on Sunday.

## **What do I do if my COVID-19 test is positive?**

Here are the current CDC guidelines: <https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>

## **Will my COVID-19 test be covered by insurance?**

ImmunitiRx is not a healthcare provider nor a laboratory; therefore, cannot bill your insurance company directly. All necessary diagnosis and procedure codes for filing are contained within your order email. Please contact your insurance provider to determine if all or a portion of this test may be covered by your insurance.